

Quick Installation Guide

If you have any problems with this product please contact our technical support team before returning it to the store
Si tiene algún problema con este producto, comuníquese con nuestro equipo de asistencia técnica antes de devolverlo a la tienda

USB Multi-Monitor Adapter

JUA214 / JUA254



JUA214



JUA254

TECHNICAL SUPPORT

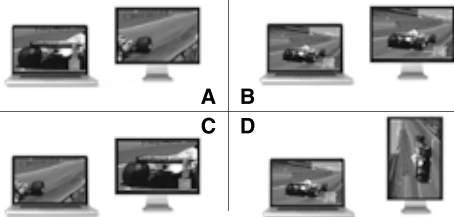
Customer Service : **888-988-0488**

Technical Support : **888-689-4088**

Email : **Service@j5create.com**

Live Chat : **www.j5create.com/livechat**

Online support : **tickets.j5create.com**



EN :

- A. Extended Mode
 - B. Mirror Mode
 - C. Primary Mode
 - D. Display Rotation*
- *Not supported on a Mac

ES :

- A. Modo extendido
 - B. Modo de espejo
 - C. Modo primario
 - D. Rotación de la pantalla*
- *No es compatible con un Mac

English

Windows Driver Installation

Driver will automatically install on
Windows 10 / 8.1 / 7
(Plug & Play requires internet access)

Step 1



Step 2



Step 3





Step 1. Download the latest driver from **www.j5create.com** under Support & Services – scroll down to the product's driver you are installing and download the latest driver for your operating system.
(Note: If possible run as an administrator)

Step 2. Follow the prompts to install the driver. (You may have to click on My Computer > Downloads and choose j5UsbDisplayAdapter to begin installation).

Step 3. Once the driver has been installed choose "Yes" and click "Finish" to restart your computer and complete driver installation. Once your computer has restarted, connect the j5create USB Display Adapter to your display first and then to your computer. Now you are ready to use your j5create USB Display Adapter!

Step 4. Display Settings

Right click on the icon  on the lower right-hand side of the toolbar to open display settings. If your driver automatically installed, you will see a different icon 

Mac Driver Installation

Do NOT plug the j5create USB display adapter into the computer until the driver is completely installed

Please download the file from
www.j5create.com/support.html#JUA214
www.j5create.com/support.html#JUA254

Step 1



Step 2



Step 3




Step 1. Download the latest driver from **www.j5create.com** under Support & Services – scroll down to the product's driver you are installing and download the latest driver for your operating system. (Note: If possible run as an administrator)

Step 2. Choose the correct operating system for your system and follow the prompts to install the driver. (You may have to click on Finder > downloads and choose j5UsbDisplayAdapter to begin installation).
For v10.12 users: When the pop-up window appears click "Ok". Then go to Security and Privacy > General and click on "Open Anyway" to install the driver.

Step 3. Once initial installation has completed, click "Restart" to finish installing the software. After your computer has restarted, connect the j5create USB Display Adapter to your display first and then to your computer. Now you are ready to use your j5create USB Display Adapter!

Step 4. Display Settings

Go to () and then System Preferences, choose the Display or Arrangement tab to adjust.

System Requirements

Microsoft Windows 10 / 8.1 / 8 / 7 (32-bit or 64-bit)

Mac OS x 10.8 or later

Available USB 3.1 / 3.0 / 2.0 port

Minimum System Requirements

CPU : Intel 2 Dual Core 1.8 GHz / RAM : 2 GB

* MAC USB 2.0 for "office applications only" is recommended.

Driver will automatically install on Win 10 / 8.1 / 7
(Requires Internet access)