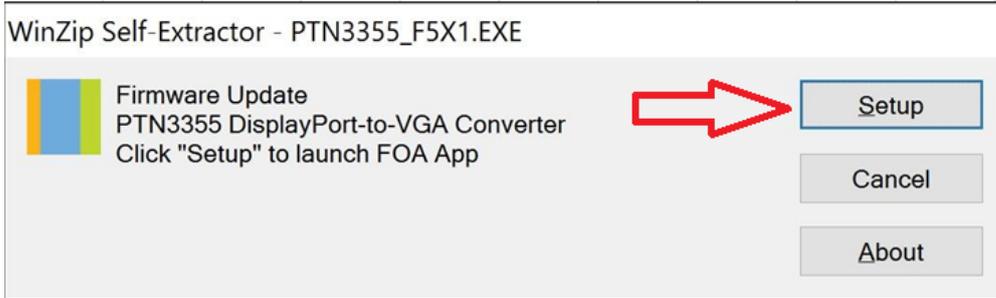
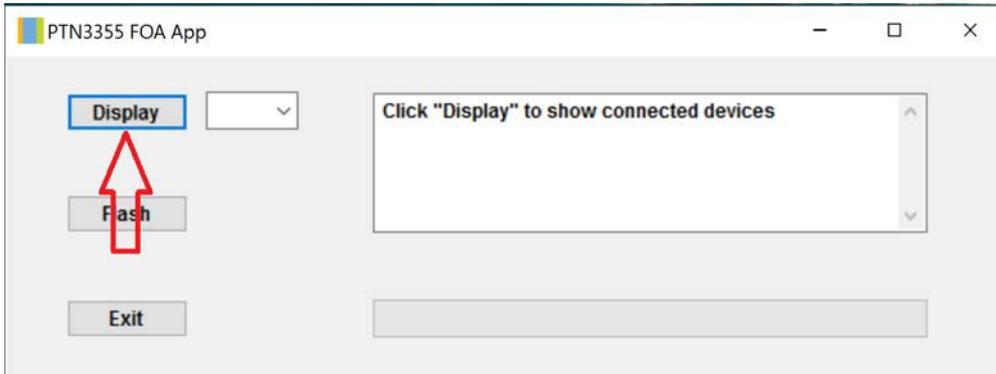


## JCA378 · JCA111 Fw upgrade SOP(Only for Windows OS)

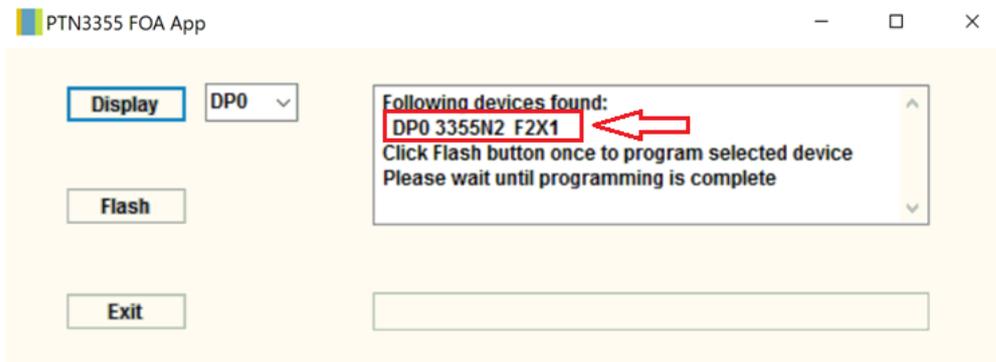
1. Please connect the JCA378 / JCA111 to the VGA monitor and to your Windows OS PC/laptop over Type-C connector and then the screen can display.
2. Please download the latest driver from [www.j5create.com](http://www.j5create.com) under Support & Services (j5TypecDisplayAdapter-v1.0F5X1-win.zip)
3. Please click Setup to launch the "PTN3355\_F5x1.EXE" update.



4. Click "Display"



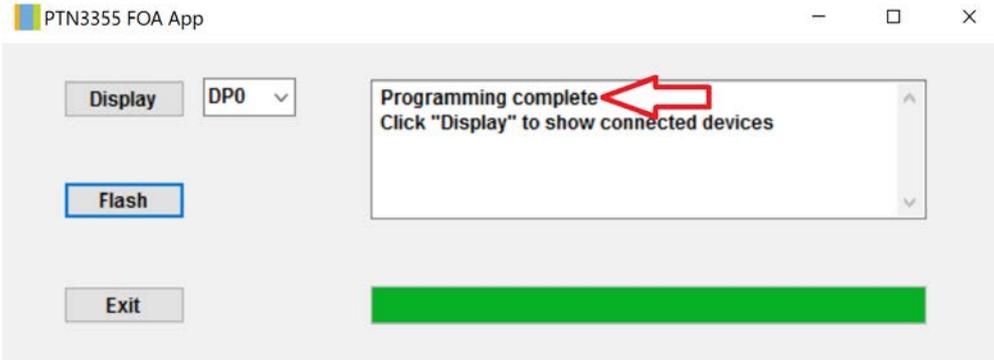
5. Please make sure the fw is currently the old version: "DP0 3355N2 F2X1".



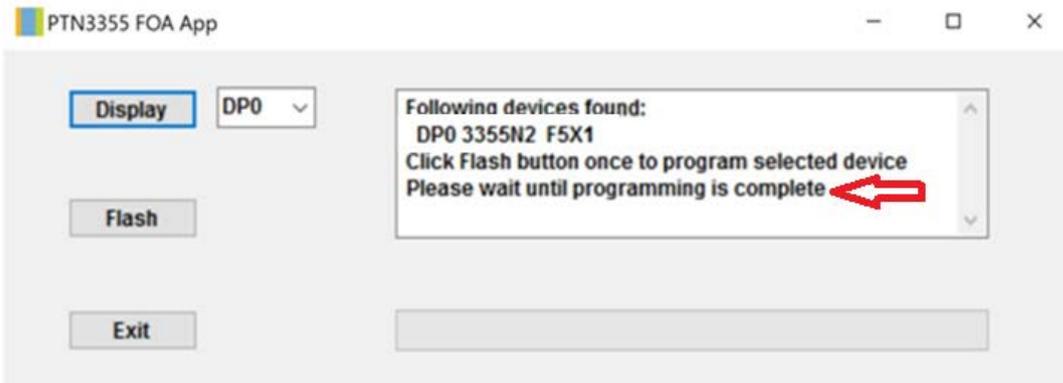
6. Click "Flash" to begin the upgrade. Please note: do not unplug the JCA111/JCA378 during the upgrade process.



7. "Programming Complete" means the upgrade was successful. Click exit to finish.



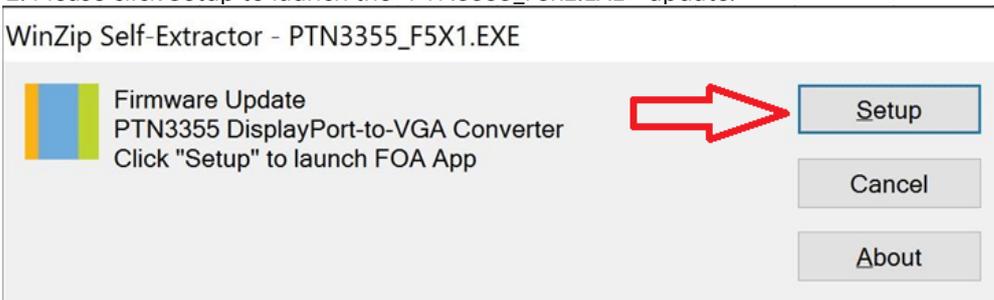
8. Please click "Display" and make sure the FW upgrade is complete.



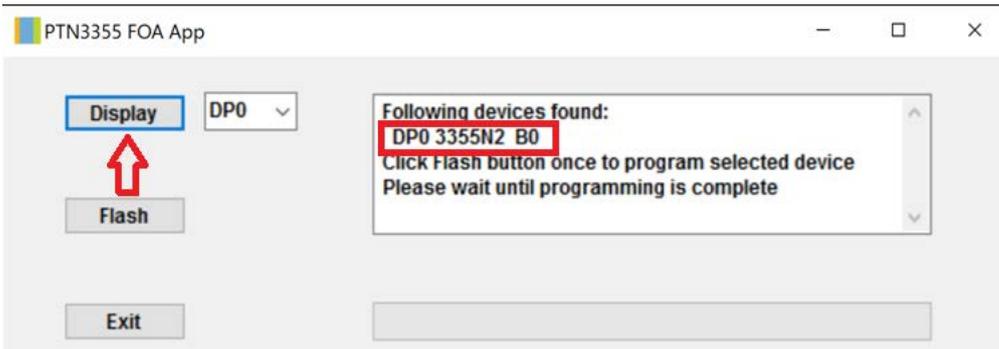
**Please refer to the following solution if the JCA378/JCA111 upgrade has an e**

1. Please connect the JCA378 / JCA111 to the VGA monitor and to your Windows OS PC/laptop over Type-C connector and then the screen can display.  
It is normal for the monitor not to display if the FW upgrade fails.

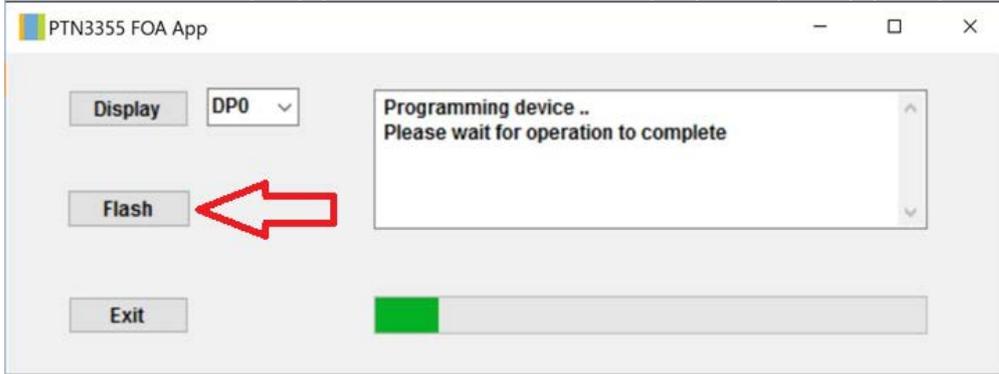
2. Please click Setup to launch the "PTN3355\_F5x1.EXE" update.



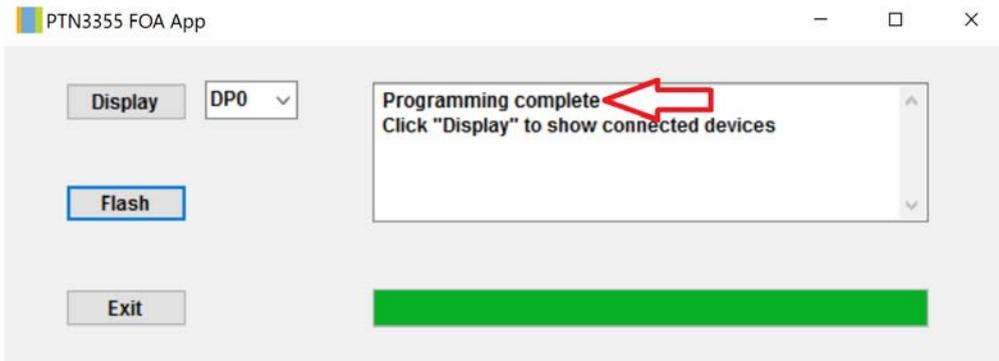
3. Please make sure the fw version is currently "DP0 3355N2 B0".



4. Click "Flash" to begin upgrade. Please note: do not unplug during the upgrade process.



5. "Programming Complete" means the upgrade was successful. Click exit to finish.



6. Please click "Display" and make sure the FW upgrade is complete.

